

**Urgent announcement**. Our family business, Picturelizard Ltd, has been a victim of fraud. Please be assured your bank details have not been compromised. We do not keep any records of bank details.

Unauthorised access to your Picturelizard login, account details and order history has been gained by Ecolizard Ltd. The Police have been informed and Ecolizard Ltd are under a Fraud Investigation.

Cloned websites Framelizard.co.uk, Picturelizard.com, Toadprint.co.uk and Framefrog.co.uk are currently in operation by Ecolizard Ltd. They are using your personal information to replicate your Picturelizard account. There has been numerous cases of our customers unknowingly placing orders via these websites believing it to be Picturelizard.

Please be aware of the deception and dishonesty tactics used by Ecolizard Ltd to gain your business. As a result our devoted team here at Picturelizard have suffered short time work.

Please help us to rebuild our family business and gain back our loyal customers.

Due to the above, we have relaunched the picturelizard website as icanframe. To order online please visit our new website <u>icanframe.co.uk</u>

We are still here providing the same great products and customer service you expect from us. Please call or email if we can help.

Thank you for your support

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Janine Burnett, Director

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